

# Customer Testimonials

What our clients have to say about EIR



Enterprise  
Information  
Resources

SuccessFactors® Expertise. Delivering HCM Results.

PHARMACY RETAIL/GLOBAL

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*“Our organization is very complex and EIR, by way of SuccessFactors, helps us manage 22 variable pay short-term incentive plan calculations. Each year we have a number of changes that directly require configuration changes in which EIR assists us in recoding SuccessFactors to calculate correctly in a fast and efficient manner. Our project lead diligently reviews our plan changes, understands them, and then works on implementing these changes in a seamless manner.”*

LARGE HEALTH RETAILER  
SR. ADVISOR- COMP BUSINESS PARTNER,  
EMPLOYEES: 295,000

MEDICAL EQUIPMENT/MANUFACTURING/GLOBAL

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*“Our project consisted of fixing a bad Variable Pay module implementation/integration, configuration of variable pay, configuration of compensation worksheet and compensation statement as well as mentoring and documentation for our HRIS and Compensation Analysts. EIR met and exceeded all project expectation sand delivered on time, to scope and within the expected budgeted hours”.*

MEDICAL DEVICE MANUFACTURER  
MANAGER HRIS. EMPLOYEE: 6,000

PETRO CHEMICAL/GLOBAL

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*“All of the standard business challenges were met including configuration of the forms, complex workflows and detailed reports. EIR developed a HANA based process that detects changes in specific data fields from our nightly uploads, which is something not even SuccessFactors has been able to accomplish.”*

CHEMICAL PROCESSOR  
SR. MANAGER, HRIS, EMPLOYEE: 33,000

AUTOMOTIVE/GLOBAL

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*“Superior product knowledge, first rate customer support, and unparalleled problem-solving is a powerful combination and one you cannot afford to miss out on. EIR has all of this! We could not have had a successful cycle without them.”*

MAJOR MANUFACTURER  
GLOBAL COMPENSATION, EMPLOYEES:155,000

INSURANCE/GLOBAL

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*“EIR is our most reliable SuccessFactors configuration partner and we highly appreciate their expertise including their technical, interpersona and business expertise. They are super knowledgeable, solutions oriented and a true pleasure to work with! ”*

INSURANCE WHOLESALER  
HRIS ANALYST, EMPLOYEE: 7,500

AEROSPACE/DEFENSE/GLOBAL

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*“EIR has been a good partner to us. We are also leveraging some of their add-on applications due to deficiencies in the SAP product design. We continue to work through product gaps and create integrations with EIR, where possible.”*

DEFENSE CONTRACTOR  
DIRECTOR, COMPENSATION, EMPLOYEE: 77,000

FOOD PRODUCTION/GLOBAL

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*“There were many customizations that were requested due to the complexity and variation of businesses. EIR worked well to help determine where customization was necessary and could be delivered and where it was best to work with the business develop alternative solutions.”*

FOOD PROCESSOR  
GLOBAL COMPENSATION & MOBILITY LEADER,  
EMPLOYEE: 166,000